About Pacify:
*Pacify is an innovative, maternal & child health company working to transform the way that young families get access to healthcare support. The Pacify mobile application gives new parents 24/7, video-enabled access to nationwide networks of lactation consultants, dietitians, and nurses. Pacify licenses its technology to healthcare organizations across the country that are looking to better support new moms.*

Role: Community Director
Pacify is seeking an energetic, service-driven, and team-oriented individual to serve as a Community Director. This full-time position, based in Washington, DC, will put the applicant on Pacify’s “front line” – managing relationships with public health organizations and health plans. Some travel will be required.

**Key Responsibilities**
- Establish and maintain productive, professional relationships with public health and healthcare clients; provide *extraordinary* customer support
- Coordinate in-person and web-based staff trainings for Pacify’s healthcare clients; follow up as needed to ensure comfort and compliance
- Analyze data on core accounts and present monthly reports to clients
- Develop presentations and other creative assets to assist Pacify with marketing, sales, training, and account maintenance; help us grow the business!
- Be ready for anything! Start-up life requires comfort with a range of tasks, including the not-so-glamorous: travel planning, admin support, and other tasks as needed

**Qualifications / Skills**

*Must-haves: a bachelor’s degree from four-year college or university and 2-3 years of related experience. Also: passion, high energy, and a good sense of humor 😊*

*Nice-to-haves:*
- Public health or healthcare experience
- Graphic design skills
- Excellent written and oral communication skills
- Data analysis and reporting (Excel)

**Application Instructions**

Please submit your resume, cover letter, and two professional references to [Laura@pacify.com](mailto:Laura@pacify.com) using the subject line **Application - Community Director**. Our application deadline is November 15, 2016.